Amerigroup
An Anthem Company

TEXAS Health and Human Services

TEXAS Medicare Medicaid PLAN
Your Health Plan ★ Your Choice

	Reimbursement Policy

Subject: Unlisted, Unspecified or Miscellaneous Codes

Effective Date: **07/01/18**	Committee Approval Obtained: **08/31/17**	Section: **Coding**

*****The most current version of our reimbursement policies can be found on our provider website. If you are using a printed version of this policy, please verify the information by going to https://providers.amerigroup.com/TX.*****

These policies serve as a guide to assist you in accurate claims submissions and to outline the basis for reimbursement by Amerigroup STAR+PLUS MMP (Medicare-Medicaid Plan) if the service is covered under the Amerigroup STAR+PLUS MMP plan. The determination that a service, procedure, item, etc. is covered under a member's benefit plan is not a determination that you will be reimbursed. Services must meet authorization and medical necessity guidelines appropriate to the procedure and diagnosis as well as to the member's state of residence. You must follow proper billing and submission guidelines. You are required to use industry standard, compliant codes on all claim submissions. Services should be billed with CPT codes, HCPCS codes and/or revenue codes. The codes denote the services and/or procedures performed. The billed code(s) are required to be fully supported in the medical record and/or office notes. Unless otherwise noted within the policy, our policies apply to both participating and nonparticipating providers and facilities.

If appropriate coding/billing guidelines or current reimbursement policies are not followed, Amerigroup STAR+PLUS MMP may:

- Reject or deny the claim.
- Recover and/or recoup claim payment.

Amerigroup STAR+PLUS MMP reimbursement policies for Amerigroup STAR+PLUS MMP are developed based on nationally accepted industry standards and coding principles. These policies may be superseded by mandates in provider, state, federal or CMS contracts and/or requirements. System logic or set-up may prevent the loading of policies into the claims platforms in the same manner as described; however, Amerigroup STAR+PLUS MMP strives to minimize these variations.

Amerigroup STAR+PLUS MMP reserves the right to review and revise our policies periodically when necessary. When there is an update, we will publish the most current policy to this site.

Policy	Amerigroup STAR+PLUS MMP allows reimbursement for unlisted, unspecified or miscellaneous codes in accordance with specified guidelines unless provider, state, federal or CMS contracts and/or requirements indicate otherwise. Unlisted, unspecified or miscellaneous codes should only be used when an established code does not exist to describe the diagnosis, service, procedure or item rendered.

<table>
<tr><td></td><td>Reimbursement is based on review of the unlisted, unspecified or miscellaneous code(s) on an individual claim basis. Claims submitted with unlisted, unspecified or miscellaneous codes must contain the following information and/or documentation for consideration during review:
• A written description, office notes or operative report describing the procedure or service performed
• A description that supports the identification of the nature of an illness or other problem used to examine the symptoms when the unspecified diagnosis codes have a corresponding left, right or bilateral diagnosis
• An invoice and written description of items and supplies
• The corresponding National Drug Code (NDC) number for an unlisted drug code</td></tr>
<tr><td>Exemption</td><td>• Amerigroup STAR+PLUS MMP allows:
  o Reimbursement of unlisted enteral supplies codes submitted without documentation of a written description, office notes or operative report when the code is appended with the applicable modifiers U1-U5.
  o Nursing facilities to bill unlisted tracheostomy care procedures without documentation of a written description.

Note: For the above exemption, Amerigroup STAR+PLUS MMP reserves the right to request medical records to support the claim. If the documentation indicates a more appropriate code exists or a definition is provided that does not support the state exemption, the claim may be subject to the standard unlisted code policy.</td></tr>
<tr><td>History</td><td>• Review approved 08/31/17 and effective 07/01/18: Policy language updated; Policy template updated
• Initial review approved 04/03/17 and effective 10/01/17</td></tr>
<tr><td>References and Research Materials</td><td>This policy has been developed through consideration of the following:
• CMS policies
• Texas Health and Human Services Commission (HHSC)
• Amerigroup STAR+PLUS MMP’s contract with HHSC</td></tr>
<tr><td>Definitions</td><td>• Unlisted or Miscellaneous Codes are used for service(s) or item(s):
  o Not having a designated code fitting the description of the service(s) or item(s) rendered.
  o To circumvent:
    ▪ Code edit software logic, such as:
      • Duplicate claim.
      • Incident to.
      • Mutually exclusive.
      • Unbundling logic.
    ▪ Benefit limitations and exclusions.</td></tr>
</table>

	▪ Fee allowances. Unlisted or miscellaneous codes may be used for a variety of services or items. As new and advanced approaches and techniques are under development, the unlisted category is used for auditing purposes until these procedures become accepted in medical practice and are routinely performed by providers. Specific fee allowances and/or relative value units cannot be established for unlisted services or items. • **General Reimbursement Policy Definitions**
Related Policies	• None
Related Materials	• None