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| | | Reimbursement Policy |
| Subject: Reimbursement of Sanctioned and Opt-Out Providers | | |
| Effective Date: 04/01/16 | Committee Approval Obtained: 10/03/16 | Section: Administration |
| <p>***** The most current version of our reimbursement policies can be found on our provider website. If you are using a printed version of this policy, please verify the information by going to https://providers.amerigroup.com/ia. *****</p> <p>These policies serve as a guide to assist you in accurate claim submissions and to outline the basis for reimbursement by Amerigroup Iowa, Inc. if the service is covered by a member's Amerigroup benefit plan. The determination that a service, procedure, item, etc. is covered under a member's benefit plan is not a determination that you will be reimbursed. Services must meet authorization and medical necessity guidelines appropriate to the procedure and diagnosis as well as to the member's state of residence. You must follow proper billing and submission guidelines. You are required to use industry standard, compliant codes on all claim submissions. Services should be billed with CPT codes, HCPCS codes and/or revenue codes. The codes denote the services and/or procedures performed. The billed code(s) are required to be fully supported in the medical record and/or office notes. Unless otherwise noted within the policy, our policies apply to both participating and nonparticipating providers and facilities.</p> <p>If appropriate coding/billing guidelines or current reimbursement policies are not followed, Amerigroup may:</p> <ul style="list-style-type: none"> • Reject or deny the claim • Recover and/or recoup claim payment <p>Amerigroup reimbursement policies are developed based on nationally accepted industry standards and coding principles. These policies may be superseded by mandates in provider, state, federal or CMS contracts and/or requirements. System logic or setup may prevent the loading of policies into the claims platforms in the same manner as described; however, Amerigroup strives to minimize these variations.</p> <p>Amerigroup reserves the right to review and revise our policies periodically when necessary. When there is an update, we will publish the most current policy to this site.</p> | | |
| Policy | <p>Amerigroup does not allow reimbursement to providers who are excluded or debarred from participation in state and federal health care programs. Amerigroup also does not allow reimbursement to providers who have rendered services to members enrolled in any Medicare program if such provider has opted out from participation in Medicare. Claims received for services submitted by sanctioned or</p> | |

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| | <p>opt-out providers as provided herein will be denied.</p> <p>Amerigroup screens providers through all applicable state and federal exclusion lists.</p> |
| History | <ul style="list-style-type: none"> • Biennial review approved 10/03/16: Policy template approved • Initial review approved 08/04/15 and effective 04/01/16 |
| References and Research Materials | <p>This policy has been developed through consideration of the following:</p> <ul style="list-style-type: none"> • CMS • State Medicaid • State contracts • Code of Federal Regulations • Social Security Act |
| Definitions | <ul style="list-style-type: none"> • General Reimbursement Policy Definitions |
| Related Policies | <ul style="list-style-type: none"> • Claims Requiring Additional Documentation • Emergency Services: Non-Participating Providers and Facilities |
| Related Materials | <ul style="list-style-type: none"> • None |