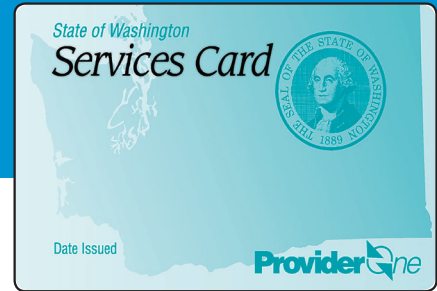




Amerivantage Dual Coordination (HMO SNP) Plan

MEDICARE HEALTH INSURANCE	
NAME OF BENEFICIARY _____	
MEDICARE CLAIM NUMBER _____	SEX _____
IS ENTITLED TO _____	EFFECTIVE DATE _____
SIGN HERE _____	



Tips for a Simple Billing Process

The Amerivantage Dual Coordination (HMO SNP) plan is open year-round to anyone who qualifies for Medicare **and** Medicaid and who lives in the Amerigroup plan service area. They are also known as dual-eligible, and are among the most vulnerable members your office cares for.

This plan helps coordinate care for your patients with the goal of delivering better outcomes.

To remain eligible, these members must:

- Maintain Washington Apple Health eligibility on a monthly basis
- Use care coordination services described by the plan’s Model of Care
- Take a health risk assessment every year

What is the Amerivantage Dual Coordination (HMO SNP) plan’s billing structure?

Similar to Medicare Fee-for-Service, 80% of the cost share is covered by the plan and 20% is covered by Washington Apple Health payment arrangements.

Is the Amerivantage Dual Coordination (HMO SNP) plan an HMO or a PPO?

Amerigroup offers HMO-based D-SNP products with network restrictions.

Use this guide for:

- Quick answers to frequently asked questions
- Simple billing tips, including who to call with questions (please turn to the other side)

Thank you for the service you provide our members!

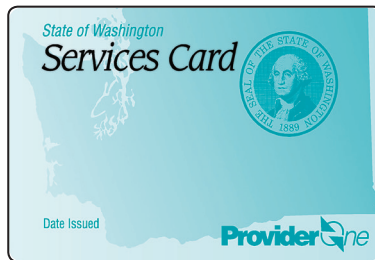
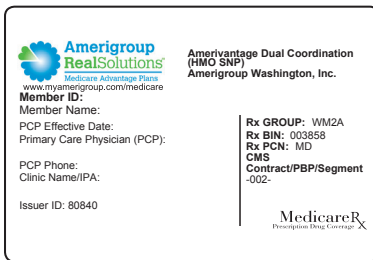
Did you know? Dual-Eligible Special Needs Plans (D-SNPs) are one of the largest – and fastest growing – kinds of special needs plans.*

*CPSC Feb-16 Membership File from CMS

Tips for a Simple Billing Process

1. Always ask members for just these two cards!

- Amerivantage Dual Coordination (HMO SNP) member identification card
- Washington Apple Health card



D-SNP members always qualify for \$0 copays.

2. Never bill Medicaid members.

Start with the Amerivantage Dual Coordination (HMO SNP) plan, then collect any remaining, allowable cost share from Washington Apple Health.

3. Include the patient’s Washington Apple Health ID number.

This ensures you’ll receive payment for the plan services your office provides, when you are in the plan network.

**Need help or want more information?
I’m here to help!**

Other key billing considerations:

- Washington Apple Health is the payer of last resort for D-SNP plans, meaning if a service is covered under both Medicare and Washington Apple Health, the D-SNP plan must pay first.
- Washington Apple Health would then process any amount owed up to the Washington Apple Health allowable limit.
- If your patient’s Medicare benefit is exhausted, or the service is not covered, Washington Apple Health will pay if it is a Washington Apple Health-covered service.
- If the D-SNP plan paid more than the Washington Apple Health allowable amount, you will not receive additional money and must accept the D-SNP plan payment as payment in full.
- Medicaid may have different billing rules in each state. We encourage you to visit your state’s website for more information.



Amerigroup is a D-SNP plan with a Medicare contract and a contract with the state Medicaid program. Enrollment in Amerigroup depends on contract renewal.