

# You are invited!

## New Provider Orientation training

In addition to in-person provider education, Amerigroup Washington, Inc. now offers virtual provider onboarding webinars.

Date	Time
September 11, 2018	11 a.m.-noon
October 9, 2018	11 a.m.-noon
November 13, 2018	11 a.m.-noon
December 11, 2018	11 a.m.-noon

**Who should attend:** Newly contracted or established provider groups that would benefit from an overview of our operational and utilization management processes

**The following topics will be covered:**

- Provider reference tools
- Provider website/registration
- Provider responsibilities
- Precertification guidelines
- Claims dispute process
- Grievances, disputes and appeals
- Health plan announcements and updates



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**To register for a webinar, email the following information to [wa1provrelations@amerigroup.com](mailto:wa1provrelations@amerigroup.com):**

- Name and date of webinar
- Each participant's name, title and email
- Practice name
- Group TIN