

November 2018

Dear Addressee:

To better communicate with providers and improve member access to providers, Amerigroup Washington, Inc. maintains an up-to-date, accurate and complete provider directory. **Please take a moment to review the information we have on file for your practice.** If information is incorrect or outdated, please update your practice profile.

You will be able to review and update the following information:

- Office details including address, billing address and office hours
- Provider location details
- Provider details such as specialty and accepting new patient status

To review your directory profile information, please go to:

<http://survey7.morpace.com/AmerigroupWAProviderData>.

You will be able to sign in and access your practice profile using your TIN. Once signed in, you will be able to review your practice's profile information and make any necessary changes or updates.

If you have any questions about this initiative, please contact your local Provider Relations representative or call our Provider Services team at 1-800-454-3730. If you have problems accessing the website above or entering information, email AmerigroupWaproviderdata@morpace.com. Morpace, Inc. is an independent research firm that is helping us collect accurate information.

Thank you for your continued partnership in keeping provider records up to date and accurate for our members.

Sincerely,

Jacquie Owens
Regional Vice President, Provider Solutions
Amerigroup Washington, Inc.