

You are invited!

New provider orientation training

Newly contracted or established provider groups that would benefit from an overview of the Amerigroup Washington, Inc. operational and utilization management processes are encouraged to attend. The following table includes webinar times available for 2019.

Date	Time
January 8, 2019	11 a.m.-noon
February 12, 2019	11 a.m.-noon
March 12, 2019	11 a.m.-noon
April 9, 2019	11 a.m.-noon
May 14, 2019	11 a.m.-noon
June 11, 2019	11 a.m.-noon
July 9, 2019	11 a.m.-noon
August 13, 2019	11 a.m.-noon
September 10, 2019	11 a.m.-noon
October 8, 2019	11 a.m.-noon
November 12, 2019	11 a.m.-noon
December 10, 2019	11 a.m.-noon

Topics to be covered include:

- Provider reference tools.
- Provider website registration.
- Provider responsibilities.
- Precertification guidelines.
- Claims dispute process.
- Grievances, disputes and appeals.
- Announcements and updates.



To register, provide the information listed below by visiting:

<https://providers.amerigroup.com/pages/wa.aspx>.

Click on the *Provider Virtual Orientation Training Registration* button and then select the date and time that work best for you.

- Provider name
- Practice title
- Provider email
- Group tax ID number
- Webinar date