

Provider satisfaction survey

We need your help! Amerigroup Washington, Inc. is conducting a survey about your satisfaction with the provider services we offer. We will randomly select providers to take part in the survey, which will be administered by SPH Analytics (an independent research firm). If you receive this survey, we greatly appreciate you taking the time to complete it and help us improve our services. The survey should take no more than 15 minutes to complete.

What is the impact of this change?

By participating in this survey, you will provide Amerigroup with valuable information about how well we are serving you and also areas where we may need improvement.

What if I need assistance?

If you have questions about this communication or need any other assistance, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.