

Provider payment schedule updates

Summary: Currently, claim payments and remittance advice issued to providers occurs three times per week. Effective August 15, 2019, Amerigroup Washington, Inc. will transition to two days per week. This change will improve efficiency and ensure consistency between professional and facility claim payment processing. Amerigroup will continue to comply with applicable state prompt-pay requirements.

What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at the toll-free phone numbers listed below:

- Medicaid providers call 1-800-454-3730.
- Medicare providers call 1-866-805-4589.