Precertification requirements for knee and spinal orthoses

On August 8, 2016, Amerigroup STAR+PLUS MMP (Medicare-Medicaid Plan) precertification will be required for knee and spinal orthoses services on or after August 8, 2016. Federal and state law, as well as state contract language and CMS guidelines - including definitions and specific contract provisions/exclusions - take precedence over these precertification rules and must be considered first when determining coverage.

Noncompliance with the new requirements may result in denied claims.

Detailed precertification requirements are available on our provider self-service website. Go to https://providers.amerigroup.com/TX and select the Precertification Lookup Tool under the Quick Tools drop down. Noncontracted providers may call Provider Services (1-855-878-1785) for assistance.