Level two and level three shower chairs to require prior authorization

Summary: Beginning July 1, 2017, level two and level three shower chairs require prior authorization (PA).

What is the impact of this change?
Effective July 1, 2017, Amerigroup requires PA for level two and level three shower chairs for STAR, STAR Kids, STAR+PLUS and CHIP members. Federal and state law as well as specific state contract provisions/exclusions take precedence over these PA rules and must be considered first when determining coverage. **Noncompliance with new requirements may result in denied claims.**

PA requirements will be added to the following:
- E0240

Note, in the event HCPCS or modifiers change, Amerigroup will continue to require PA for level two and three shower chairs.

To request PA, contact us by phone (1-800-454-3730) or fax (1-800-964-3627).

Not all PA requirements are listed here. Detailed PA requirements are available to contracted providers on the provider self-service website (https://providers.amerigroup.com/TX > Provider Resources & Documents > Quick Tools > Precertification Lookup Tool).

What if I need assistance?
If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.