

# Provider Update

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## Univita Becomes the Designated Amerigroup Durable Medical Equipment Provider

**Background:** Effective February 1, 2013, Amerigroup Community Care is pleased to announce the selection of Univita as our designated Durable Medical Equipment (DME) provider for Tennessee. We are excited about this relationship and our continued relationship with you, our network provider.

✦ **What this means to you:** We ask that effective February 1, 2013, you utilize Univita for all your Amerigroup patients who need DME services. As part of the transition process, we will notify all Tennessee members who currently have DME services of this change.

### **What resources are available to me?**

Enclosed is a Univita quick reference document that you may use to process referrals. You may also contact Univita at 1-888-914-2201 or send a fax to 1-888-914-2202 for precertification and services. Please refer to your Amerigroup quick reference card for additional information. Be sure to check [providers.amerigroup.com/TN](http://providers.amerigroup.com/TN) for the latest reference materials.

### **What if I need assistance?**

If you have questions or know of a member who needs assistance during this transition, please call your local Provider Relations representative or Provider Services at 1-800-454-3730 for Medicaid providers or the Dedicated Service Unit at 1-866-805-4589 for Medicare providers. A representative will be happy to help you.

We thank you for the care you provide to our members, your patients!

