

Provider Update

Process for Payment of TennCare Covered Therapy Performed in Schools

Background: We want to remind you that pursuant to the terms of Section 2.9.16.7.1 of our Contractor Risk Agreement (CRA) with the state of Tennessee, schools are responsible for obtaining parental consent to share the Individualized Education Plan (IEP) with the Managed Care Organization (MCO) and for sending a copy of the parental consent and IEP to the MCO when the IEP identifies a need for medical services.

What this means to you: Amerigroup Community Care requires an IEP (including a copy of the parental consent) be on file for all medical services billed in a school setting.

What is the impact of this requirement?

Prior Authorization is not required for payment of TennCare-covered therapy services provided in the school setting, place of service 03, by a participating provider. Prior authorization is always required if the medical service is provided by a nonparticipating provider. We require services performed in the school be supported by an IEP (including a copy of the parental consent), meet coverage and medical necessity as defined by the TennCare rules and be billed with a place of service 03.

Beginning January 31, 2014, we will begin a retrospective review of all services provided in a school setting. If we do not have an IEP with a copy of the parental consent on file, we will request that you submit the IEP and accompanying parental consent. If we do not receive the requested information within 30 days of our request, payment for the services will be subject to recovery. **Note:** This does not apply to behavioral health services.

How can I find more information?

Printable forms and instructions to complete the forms are found on the Bureau of TennCare's website at www.state.tn.us/education/speced/doc/ed2998_inst.doc. Please fax all IEP documents to the Amerigroup Case Management fax number 1-866-495-5788 to the attention of JoAnne Hunnicutt, Manager Maternal-Child program.

What if I need assistance?

If you have questions about this communication, received it in error or need assistance with any other item, contact JoAnne Hunnicutt, manager Maternal-Child program toll free at 1-800-454-3730. When prompted, select Case Management and ask for extension 22129 or dial 615-232-2129.