

Provider Update

Marshall and Wayne Medical Centers will no longer be in network

Summary of change: Effective May 14, 2016, Marshall Medical Center and Wayne Medical Center, both owned by Maury Health System, will no longer be participating providers in the Amerigroup Community Care provider network.

✦ **What this means to you:** Amerigroup will continue to offer our members a full range of quality health care services at 44 hospitals and other health care providers in our middle Tennessee network. We are notifying our members of this development and assisting them with any transitions they might make.

What is the impact of this change?

If you only have admitting privileges at these facilities, you may be required to obtain admitting privileges at one or more network hospitals. The following options are available:

- If you have admitting privileges to other network hospitals, please admit Amerigroup members to such network hospitals.
- If you do not have admitting privileges at other network hospitals, but have a covering physician who has privileges at other network hospitals and will admit members for you or has an arrangement with the covering hospitalist group at the other network hospitals, no action is required unless you are a surgeon or obstetrics and gynecology (OB-GYN) specialist. (Surgeons and OB-GYN specialists may not use a covering physician).
- If you are a radiologist, dermatologist or other specialist who does not normally admit members, no action is required and you do not need admitting privileges.
- If you do not have admitting privileges at other network hospitals or a covering physician as described above and do not have immediate plans to obtain privileges at other network hospitals, your contract with Amerigroup may be terminated in accordance to your agreement.

We will continue to work with both hospitals for our members who have special needs and/or who are preauthorized for care, as appropriate. We will continue medically necessary coverage services that are approved at these hospitals for up to 90 calendar days or through the current period of active treatment, whichever is less.

We are committed to offering our members the quality health care they deserve and to working with our partners at the Bureau of TennCare to operate as efficiently and effectively as possible.

What if I need assistance?

We appreciate your continued commitment to providing quality care to our members. Please direct any member or provider questions to the following:

- Provider Services: 1-800-454-3730
- Local Provider Relations: 615-316-2400, ext. 22160