

# Provider Update

## Electronic Visit Verification Joint Training with Amerigroup, BlueCare and United

**Background or summary of change:** Amerigroup, BlueCare and United will host joint training sessions to provide an overview of the enhancements to the Electronic Visit Verification (EVV) system for Home and Community-Based Services (HCBS) providers delivering long-term care services to CHOICES members. Support staff will be available to answer questions about the CHOICES program. Sandata will also be available for guidance and assistance.

Because of the numerous system enhancements, it is critical that a representative from each HCBS using the EVV system attends a training session.

### Training dates

Date	Location	Time
<b>West Tennessee</b>		
Tuesday, January 21, 2014	Humbolt General Hospital, Room A 3525 Chere Carol Road, Humbolt, TN 38343	9:00 a.m.–noon Central time
Wednesday, January 22, 2014	St. Francis Hospital Longinotti Auditorium 5959 Park Ave., Memphis, TN 38119	9:00 a.m.–noon Central time
<b>Middle Tennessee</b>		
Friday, January 10, 2014	Gladys Stringfield Owen Education Center 2000 Church St., Nashville, TN 37236 (Corner of Patterson St. and 21st Ave.)	9:00 a.m.–noon Central time
Friday, January 24, 2014	Nashville State Community College Cookeville Campus — Cody Hall 100 Neal St., Cookeville, TN 38501	9:00 a.m.–noon Central time
<b>East Tennessee</b>		
Tuesday, January 14, 2014	Hilton Garden Inn 216 Peregrine Way, Knoxville, TN 37922	9:00 a.m.–noon Eastern time
Wednesday, January 15, 2014	BCBST Cameron Hill Campus Cameron Hill Community Room, Bldg. 1 1 Cameron Hill Circle, Chattanooga, TN 37402	9:00a.m– noon Eastern time

### Reserve your space

RSVP to one of the contacts below to let us know which of the trainings you will attend and how many staff members will attend with you. We look forward to seeing you there!

<b>Amerigroup</b>		
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<b>UnitedHealthcare</b>		
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Chanta Covington	<a href="mailto:chanta_covington@uhc.com">chanta_covington@uhc.com</a>	
Roosevelt Fayne	<a href="mailto:roosevelt_fayne@uhc.com">roosevelt_fayne@uhc.com</a>	
LaSell Jones	<a href="mailto:lasell_jones@uhc.com">lasell_jones@uhc.com</a>	
<b>BlueCare</b>		
	<a href="mailto:providerauthissues_gm@bcbst.com">providerauthissues_gm@bcbst.com</a>	