

Provider Update

New 2015 precertification fax number for skilled nursing, long term acute care and inpatient rehab

Summary: Effective January 1, 2015, we will have a separate fax number for providers and facilities to use.

✦ **What this means to you:** The new fax numbers should only be used when submitting precertification requests or additional clinical information for the following services:

- Skilled Nursing Facility (SNF)
- Long Term Acute Care (LTAC)
- Inpatient Rehabilitation

Please note, submitting requests for services not listed above, may cause a delay in processing requests.

New fax numbers:

Region	State	Fax
Central	WI, MO, IN, KY, OH, TN and GA	1-877-423-9972
East	FL, NY, CT, VA, ME, NJ, MD and NH	1-877-744-2319
West	NV, CA, NM, WA, TX and CO	1-877-744-2344

What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-866-805-4589.

Amerivantage is an HMO plan with a Medicare contract and a contract with the Tennessee Medicaid program. Enrollment in Amerivantage depends on contract renewal.

WEB-SSO-0034-14

December 2014

by Amerigroup Specialty Products Group

