

Provider Update

Chiropractic benefits managed by ASH effective June 1, 2015

Summary of change: Effective June 1, 2015, Amerigroup Community Care will contract with American Specialty Health Group, Inc. (ASH) to manage services for our Amerivantage (Medicare Advantage) chiropractic benefit.

★ What this means to you:

To continue to provide services to Amerivantage members, you must participate with and become credentialed by ASH no later than May 17, 2015.

- If you do not submit your credentialing documents by May 17, 2015, your agreement with Amerigroup will become dormant effective May 31, 2015, at midnight in accordance with your Amerigroup provider agreement and applicable state law.
- If you are already contracted and credentialed by ASH, no action is required.

Why is this change necessary?

As of June 1, 2015, ASH will manage all aspects of our Amerivantage chiropractic benefit including contract administration, practitioner administration, medical necessity review, and claims processing and payment.

What is the impact of this change?

ASH will contact you in the next few days with a contracting and credentialing packet. If you elect not to join ASH or do not submit your credentialing documents by May 17, 2015, Amerigroup members will be notified that you will no longer be a participating network provider as of June 1, 2015.

What if I need assistance?

For questions regarding the contracting and credentialing process, please call ASH at 1-888-511-2743. If you have questions about this communication, received this fax in error or need help with any other item, contact your local Provider Relations representative or call our Dedicated Service unit at 1-866-805-4589.

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