

Important changes: telehealth GT modifier changes effective October 1, 2018

Summary of change: Effective October 1, 2018, Amerigroup Community Care, in alignment with CMS updates, will no longer accept telehealth claims billed with a GT modifier except in certain circumstances outlined by CMS, which are listed below.

What is the impact of this change?

Changes are as follows:

- The GT modifier is only allowed on institutional claims billed under CAH Method II.
- Providers should bill all telehealth services with a POS 02 on their claim form.

What if I need assistance?

If you have questions about this communication or need assistance with any other item, please contact your local Provider Relations Representative or call Provider Services at 1-800-454-3730.