

CVS Caremark specialty pharmacy — prior authorization update

Summary of update: To help prevent delays in shipment, Amerigroup Community Care providers should remind patients filling prescriptions at CVS Caremark that they will be contacted by the pharmacy prior to their medication being dispensed. Medical injectables that require prior authorization (PA) must have PA before CVS Caremark can dispense the medication. Once PA is received, providers should fax the approval letter and prescription order to CVS Caremark. You may contact CVS Caremark by:

- Fax — 1-866-336-8479
- Phone — 1-877-254-0015

What if I need assistance?

If you have questions about this communication, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.