

Reminder to revalidate your TennCare registration information for Medicaid

Summary: As a reminder, the Division of TennCare uses web-based technology to simplify and improve the provider registration/revalidation process. Individual providers need to register to be added to the Council for Affordable Quality Healthcare (CAQH®) roster for TennCare providers. Once registered, all updates should be maintained by CAQH. Other provider entities (including single and multispecialty groups) should register and update their data and members via the TennCare website.

What this means to you

You must revalidate your registration information by your revalidation deadline at <https://www.tn.gov/tenncare/providers/provider-registration.html>. Failure to do so will result in termination of your contract. Effective after March 26, 2019, if you revalidate after your deadline, your effective date will **not** be made retroactive and there will be a break in coverage. Providers are required to revalidate every three years.

What if I need assistance?

If you have questions about this communication, contact your Provider Relations representative at 1-800-454-3730. If you need assistance with the TennCare provider registration process, contact TennCare Provider Services at 1-800-852-2683, option 5 or email Provider.Registration@tn.gov.

A valid TennCare ID number is required for participation in TennCare, Tennessee's Medicaid program. A valid TennCare ID number is required to:

- Get prescriptions covered by the TennCare pharmacy benefit for TennCare members.
- Submit Medicare/Medicaid crossover claims to TennCare for consideration of Medicare copays and deductibles for our members with Medicare as a primary carrier.
- Contract with any TennCare managed care organization in order to provide medically necessary services to TennCare members.
- Receive payments from TennCare's Electronic Health Record Incentive Program.
- TennCare welcomes the opportunity to work with providers to provide medically necessary health care services to eligible TennCare members.