

*A message from the Division of TennCare.*

**MEMO TO:** All In-Network Physicians  
**FROM:** Amerigroup Community Care  
**DATE:** 1/30/2020  
**SUBJECT:** Memorandum for Coordinating Care for School-Based Health Services

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Amerigroup Community Care is in collaboration with TennCare and the other MCOs to obtain PCP orders for IEP school-based services for TennCare enrolled members. The IEP school-based services are to provide to TennCare children with special education needs the medically necessary, health-related services essential to support their ability to participate in their education.

Active participation by school districts, families, primary care physicians (PCPs), MCOs and TennCare is essential in providing necessary and appropriate access to health care services for TennCare children.

**We are requesting your assistance with the physician order criteria by coordinating care for children under your care.**

Amerigroup Community Care is assisting school districts to obtain a PCP order for the specific IEP services rendered to the child. Amerigroup Community Care will be contacting you via phone calls and fax for a response to their treatment requests.

With your participation, we can help ensure the intent to provide continuity of care is met, children have increased access to comprehensive health services through the TennCare program, and the funding resources available for these services is optimized.

- If the child has not seen you for care within the past year, please denote this information on the form. Amerigroup will assist the Parent/Guardian in obtaining an appointment for evaluation and PCP order for the medical necessity criteria for IEP school-based services.
- If the child is not your patient, please denote this information on the form and Amerigroup will coordinate with the Parent/Guardian to ascertain the appropriate PCP information is on file.

If you have any questions or would like additional information, please contact JoAnne Hunnicutt, Maternal/Child Program Manager at 615-232-2129; Monday through Friday 8:00a-5:00p central time.

We thank you in advance for your willingness and cooperation in collaborating with school districts, families, and TennCare, as well as your ongoing commitment to the TennCare program.