

## Change to prior authorization requests for Makena

**Summary of change:** Effective immediately, prior authorization requests for Makena are processed under a member's medical benefit and not their pharmacy benefit. This bulletin outlines the new process.

### Why is this change necessary?

To provide better access and cost savings, Amerigroup Community Care has contracted with CVS/Caremark to fulfill Makena requests.

### What is the impact of this change?

The following outlines the new ordering process for Makena:

- Obtain the required prior authorization using our *Makena Prior Authorization Form*. You can access this form at <https://providers.amerigroup.com/TN> > Provider Resources & Documents > Pharmacy > Makena Prior Authorization.
- Fill out the *Makena Prior Authorization Form* completely.
- Once approval is received, fax a complete order **plus** a copy of the prior authorization approval to Caremark Medical Specialty at 1-866-336-8479 or call 1-877-254-0015 (Monday-Friday, 8 a.m.-8 p.m. Eastern time or Saturday from 9 a.m.-1 p.m. Eastern time).
- After verifying benefits and authorization approval, Caremark Medical Specialty will ship the requested drug to the member's home or prescriber's office with the patient's name affixed to the container.
- Caremark Medical Specialty will bill Amerigroup directly for the medication.

### What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services toll free at 1-800-454-3730.