

This is an update about information in the provider manual. For access to the latest provider manual, go online to <https://providers.amerigroup.com>.

Amerigroup Community Care sleep medicine authorizations and AIM Specialty Health®*

Summary of change: Effective March 1, 2017, AIM Specialty Health® (AIM) will be completing medical necessity reviews and prior authorization determinations for sleep medicine and related durable medical equipment (DME).

What is the impact of this change?

Below is a list of procedures related to applicable sleep medicine and related DME that will require authorization. Requests for authorizations may be obtained online at <https://providerportal.com> or by calling 1-800-714-0040.

Sleep medicine procedures/items affected by new prior authorization requirement

Providers should contact AIM and obtain an order number before scheduling/performing any elective outpatient home-based (unattended) diagnostic study or facility-based diagnostic/titration study (free-standing or hospital), or for inquiries regarding sleep treatment equipment and related supplies.

The following services are included in the program:

- Home sleep test
- In-lab sleep study (i.e., polysomnogram, multiple sleep latency test, maintenance of wakefulness test)
- Titration study
- Initial treatment order (i.e., auto positive airway pressure [APAP], continuous positive airway pressure [CPAP], bilevel positive airway pressure [BPAP])
- Ongoing treatment order (APAP, CPAP, BPAP)
- Supplying of oral appliances

Services performed in conjunction with emergency room services, inpatient hospitalization or urgent care facilities are excluded. Both ordering physicians (those referring the member for sleep testing) and servicing providers (those free-standing or hospital labs that perform sleep testing) may submit requests.

This program pertains to both new and existing sleep therapy patients.

Learn more about submitting a sleep medicine request

Find order-entry checklists, step-by-step tutorials, clinical guidelines and FAQ at <http://aimspecialtyhealth.com/gowebssleep>.

* AIM Specialty Health is a registered trademark of American Imaging Management, Inc.

AIM ProviderPortal: the fastest, easiest way to contact AIM

AIM ProviderPortal, an online application, offers a convenient way to enter your order requests or check on the status of your previous orders.

Go to <https://providerportal.com> to begin (registration required). For questions regarding your online order, please contact the AIM ProviderPortal Support team at 1-800-252-2021.

What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.