

Provider Update

Electronic registration/revalidation required

Summary: As a reminder, the Bureau of TennCare sent notification on February 2, 2015, and again on May 6, 2015, stating, in order to continue to be eligible to participate in the TennCare program under your NPI and TennCare ID, you **must** revalidate your registration information.

✦ **What this means to you:** You **must** revalidate your NPI and TennCare ID registration information by visiting the state's website at www.tn.gov/tenncare and selecting the following links:

For Providers | Provider Registration | Group (Single or Multi-Specialty) |
Provider Registration Information

If you have multiple IDs associated with this NPI, you may receive multiple letters. You will be prompted to choose one ID during the revalidation process.

Note: Single/multi-specialty groups, rural health clinics and federally qualified health centers who have already registered electronically with TennCare only need to revalidate if you need to make an update to your profile.

What are the consequences of failing to revalidate with TennCare?

- Termination of your TennCare provider number will terminate any contracts you currently hold with any of the managed care organizations (MCOs) (Amerigroup Community Care, BlueCare, TennCare Select, UnitedHealthcare Community Plan).
- You will not be eligible for any payments from TennCare (crossover claims) or any of its contractors (MCOs, DBM, PBM).
- You will not be able to enter into any single case agreements with an MCO or be paid as an out-of-network provider even with an out-of-network authorization number from the MCO.
- You will not be able to access the TennCare online services website used by providers to verify TennCare enrollee eligibility.

Failure to complete this revalidation process will result in termination of your TennCare provider number.

What if I need assistance?

Please provide the requested information by October 30, 2015. If you have questions regarding this provider revalidation effort, please call our TennCare Provider Services Call Center at 1-800-852-2683, Monday through Friday, 8 a.m. to 3:30 p.m. (Central time). For additional questions or concerns, contact your Provider Relations representative or call Provider Services at 615-232-2160.

