

Provider Update

Durable medical equipment precertification requirements

Summary of change: Effective October 11, 2015, Amerigroup Community Care began requiring precertification for specific durable medical equipment (DME) HCPCS codes.

★ **What this means to you:** As a contracted provider you are responsible for obtaining precertification as required prior to rendering services. Amerigroup precertification requirements by procedure code are searchable through our Precertification Look-up Tool (PLUTO) online at: providers.amerigroup.com/Pages/PLUTO.aspx.

All DME referrals should be coordinated through Amerigroup Utilization Management (UM) at 1-800-454-3730. Fax referral requests should be sent to 1-877-423-9958. Medical necessity is required for all services.

What if I need assistance?

If you have questions or know of a member who needs assistance during this transition, please call Provider Services for Medicaid providers at 1-800-454-3730.

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