

This is an update about information in the provider manual. For access to the latest provider manual, go online to <https://providers.amerigroup.com>.

## **Amerigroup Community Care cardiology, radiation oncology and sleep medicine authorizations and AIM Specialty Health® (AIM)**

**Summary of change:** Effective December 1, 2016, Amerigroup will not implement medical necessity reviews and prior authorization determinations for **sleep medicine and related durable medical equipment (DME) through AIM for our Medicaid members.**

This means that the current process for obtaining coverage for Medicaid and Medicare sleep medicine and related DME will remain in place at this time. For Medicaid authorizations, continue to call 1-800-454-3730. For Medicare authorizations, continue to call 1-866-805-4589.

Changes to cardiology (except for elective percutaneous coronary intervention [PCI] as noted below) and radiation oncology services will move forward as previously scheduled on December 1, 2016. Requests for authorizations may be obtained through AIM:

- Online: <https://www.providerportal.com>
- By phone: 1-800-714-0040

### **What sleep medicine procedures/items are affected by this new prior authorization requirement?**

This requirement is applicable to **Medicaid members** only. Providers should contact the Amerigroup National Call Center at the phone number above to obtain an order number before scheduling or performing any elective outpatient home-based (unattended) diagnostic study or a facility-based diagnostic or titration study (freestanding or hospital). An order number should also be acquired for sleep treatment equipment and related supplies. The following services are included in the program:

- Home sleep test
- In-lab sleep study (polysomnogram, multiple sleep latency test, maintenance of wakefulness test, etc.)
- Titration study
- Initial treatment order (auto positive airway pressure [APAP], continuous positive airway pressure [CPAP], bilevel positive airway pressure [BPAP], etc.)
- Ongoing treatment order (APAP, CPAP, BPAP)
- Oral appliances

For **Medicare members**, the current process in place for sleep services will remain until further notice.

Services performed in conjunction with emergency room services, inpatient hospitalization or urgent care facilities are excluded. Both ordering physicians (those referring the member for sleep testing) and servicing providers (those freestanding or hospital labs that perform sleep testing) may submit requests.

This program pertains to both new and existing sleep therapy patients.

### **Learn more about submitting a sleep medicine request**

Find order-entry checklists, step-by-step tutorials, clinical guidelines and frequently asked questions at <http://www.aimspecialtyhealth.com/marketing/gowebssleep>.

Amerivantage is a DSNP plan with a Medicare contract and a contract with the State Medicaid program.

<https://providers.amerigroup.com>

**AIM PCI retrospective review process**

The previously communicated process to begin December 1, 2016, regarding retrospective review process for cardiac PCI services will not be implemented at this time. Amerigroup will perform selective post-service reviews of these services to assure conformance with medical necessity criteria for coverage.

**AIM ProviderPortal<sup>sm</sup>: the fastest, easiest way to contact AIM**

The online application ProviderPortal offers a convenient way to enter your order requests or check on the status of your previous orders.

Go to <https://www.providerportal.com> to begin (registration required). For questions regarding your online order, please contact the AIM ProviderPortal support team at 1-800-252-2021.

**What if I need assistance?**

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services toll free at 1-800-454-3730.