

Amerigroup Community Care expands work with AIM Specialty Health for outpatient genetic testing services authorizations

Effective February 1, 2019 AIM Specialty Health® (AIM) will provide health services review for prior authorization of genetic testing services.

If precertification is required, services will be provided through AIM Specialty Health. The clinical criteria used to review these service requests will not change with the transition of processing of prior authorizations for genetic testing to AIM. Clinical criteria used to determine medical necessity of these services can be found on our provider website at <https://providers.amerigroup.com/QuickTools/Pages/MedicalPolicies.aspx>.

You can also visit our provider website to determine if a specific code requires prior authorization: <https://providers.amerigroup.com/TN> > Quick Tools > Precertification Lookup Tool. The Precertification Lookup Tool allows you to search by CPT code, HCPCS code or code description.

For information on how to request prior authorization for genetic testing services, please read the following:

- The ordering provider is responsible for obtaining a health services review authorization. To obtain this authorization, you can access AIM at <https://providerportal.com> or <https://www.availability.com>. You can also contact AIM toll free at 1-800-714-0040, Monday-Friday, 7 a.m. to 7 p.m. Central .
 - The AIM **ProviderPortal**SM is the fastest, easiest way to contact AIM. An online application, **ProviderPortal** offers a convenient way to enter your order requests or check on the status of your previous orders. Go to <https://providerportal.com> to begin; registration is required.
- Fax requests will not be accepted for the services reviewed by AIM.
- Providers should verify that the necessary prior authorization has been obtained in advance of rendering the service. Failure to do so may result in nonpayment of your claim.
- Services performed as part of urgent/emergent care do not require prior authorization. Services provided as part of a planned inpatient admission may require prior authorization; however, they are not handled by AIM.

While prior authorization procedures for genetic testing services have changed as noted above, certain core services and capabilities, while subject to change independent of AIM's role in genetic testing prior authorization, remain unchanged at this time. These include:

- Claims processing.
- Clinical and coverage guidelines.
- The network of providers offering these services to our members.

Please note that adhering to these new policies and procedures is required to ensure appropriate payment of claims. Should you have questions, please contact your local Provider Relations representative or Provider Services at 1-800-454-3730.