



Changing 2015 Medicare Advantage Individual Plans

We want you to know about changes to Amerivantage Individual plan service areas. These changes will take effect Jan. 1, 2015. Some plan service areas will be eliminated or reduced.

These service area changes do not impact your participation in the **Medicare Advantage network**. Amerivantage member ID cards contain an issuer identification number and a Plan number on the face of the card. The issuer number will be five characters (XXXXX) and the Plan number will be three characters (XXX).

Since the Amerivantage Plan is not currently offering a Centennial (Medicaid) Plan, the Amerigroup Dual Eligible Special Needs Plan (DSNP) was unable to secure an agreement with the state to continue to offer the Amerivantage Specialty+Rx in 2015. Amerivantage DSNP will therefore be exiting the following counties: Bernalillo, Chaves, Otero, Sandoval, Santa Fe, Socorro, Torrance and Valencia.

Amerigroup, however, will continue to offer the Amerivantage Classic+Rx, a traditional HMO Medicare Advantage Prescription Drug plan, in Bernalillo, Chaves, Otero, Sandoval, Santa Fe, Socorro, Torrance and Valencia counties. We will also be introducing the Amerivantage Classic+Rx plan in Sierra County. Members in the Amerivantage Specialty+Rx plan are eligible to enroll in the Amerivatange Classic+Rx plan.

Prior to Oct. 2, 2014, Amerivantage Specialty+Rx members affected by these changes will receive a letter from us that explains their Medicare coverage options. Members will continue to have coverage through their current plans until December 31, 2014. It's important to note that members may have a different network of providers and/or different benefit structure when switching from previous plans.

We are working with the Centers for Medicare & Medicaid Services (CMS) to help ensure our members understand options for continuing their Medicare health insurance coverage.

We understand our members may contact their doctors' offices with questions about their plan. Members may call the customer service telephone number in the letter they receive from us. Members may also contact our customer service through the number provided on the back of their member ID cards. Our Customer Service representatives will be able to assist them.

We are always evaluating our Medicare Advantage products to ensure that they meet our member needs for access, cost and quality.

If you have any questions, please contact your provider relations associate.

Amerivantage is an HMO plan with a contract with the New Mexico Medicare program. Enrollment in Amerivantage depends on contract renewal.