

Your participation in our plan and the health care services you provide our Amerivantage (Medicare Advantage) members are very important. At Amerigroup Community Care of New Mexico, Inc., we value your contributions to good health and the well-being of our members in your area.

As always, we're committed to making sure you have the tools you need to provide high-quality care for our members, such as:

- Fast and accurate electronic claims submission and payment
- Online eligibility verification and regularly updated member panel lists
- Online medication precertification request and claims appeal tools
- In-person support from local Provider Relations representatives
- Toll-free customer care 24 hours a day, 7 days a week

We appreciate our relationship with you, especially in the current health care environment of rapid, complex changes. If you have any questions or concerns about developments in your area, please contact your local Provider Relations representative or call the Dedicated Service Unit toll free at 1-866-805-4589.