

Provider Update

New 2015 precertification fax number for skilled nursing, long term acute care and inpatient rehab

Summary: Effective January 1, 2015, we will have a separate fax number for providers and facilities to use.

✦ **What this means to you:** The new fax numbers should only be used when submitting precertification requests or additional clinical information for the following services:

- Skilled Nursing Facility (SNF)
- Long Term Acute Care (LTAC)
- Inpatient Rehabilitation

Please note, submitting requests for services not listed above, may cause a delay in processing requests.

New fax numbers:

| Region | State | Fax |
|---------|-----------------------------------|----------------|
| Central | WI, MO, IN, KY, OH, TN and GA | 1-877-423-9972 |
| East | FL, NY, CT, VA, ME, NJ, MD and NH | 1-877-744-2319 |
| West | NV, CA, NM, WA, TX and CO | 1-877-744-2344 |

What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-866-805-4589.

Amerivantage is an HMO plan with a Medicare contract and a contract with the New Mexico Medicare program. Enrollment in Amerivantage depends on contract renewal.

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