

Effective January 1, 2018, providers will be required to use ProView for credentialing

Effective January 1, 2018, use of the Council for Affordable Quality Healthcare's (CAQH) ProView will be required for initial credentialing and recredentialing with Amerigroup Community Care of New Mexico, Inc. ProView is a free online service that allows health care providers to fill out **one** application to meet the credentialing data needs of multiple organizations.

All providers applying for initial or continuing participation will be required to complete and submit their credentialing and recredentialing applications through CAQH ProView by accessing the CAQH website. Below are some helpful hints and things to remember when using ProView.

To join CAQH ProView:

1. Go to <https://proview.caqh.org/pr>.
2. Select **Register Now** on the bottom right and follow the instructions.

If you already participate with CAQH and have completed your online application, ensure that you authorized Amerigroup access to your credentialing information. This can be completed in four easy steps. (If you have selected **Global Authorization**, Amerigroup will already have access to your data.)

To authorize Amerigroup:

1. Go to <https://proview.caqh.org/pr> and enter your username and password.
2. Select the cog wheel in the upper right and then select **Authorize**.
3. Scroll down, locate *Amerigroup* and check the box beside *Amerigroup*.
4. Select **Save** to submit your changes.

For questions about ProView, call the CAQH help desk at 1-888-599-1771 or email providerhelp@proview.CAQH.org.

The information in this update may be an update or change to your provider manual. Find the most current manual at <https://providers.amerigroup.com>.

Amerigroup Community Care of New Mexico, Inc. is an HMO plan with a Medicare contract. Enrollment in Amerivantage depends on contract renewal.