

Provider Update

New precertification request form now available

Summary of update: We recently sent an updated precertification request form that should **only** be utilized when requesting authorization for durable medical equipment (DME), skilled home care, home infusion, pain management, hyperbaric, hospice, dialysis and chiropractic care. A copy of this new form is enclosed and can also be downloaded by going to: <https://providers.amerigroup.com/NJ> > Provider Resources & Documents > Forms > Precertification Request form.

★ **What this means to you:** Effective immediately, please use the attached precertification request form specifically for DME, skilled home care, home infusion, pain management, hyperbaric, hospice, dialysis and chiropractic care. This form should not be used for services other than those listed.

Please note: Your NPI and tax identification (ID) number must be included in order to ensure timely and accurate claims adjudication.

What is the impact of this change?

If you have other versions of the Amerigroup Community Care precertification request form, please discard them and begin using this form. If you utilize any other method of requesting authorization, please be sure to include your NPI and tax ID number, so that the claim is processed correctly.

To update any changes to your NPI information and/or tax ID number, please contact Provider Services at 1-800-454-3730.

What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.