

Provider Update

Update: scoliosis and spinal deformity medical necessity reviews

Background: Amerigroup Community Care will conduct medical necessity reviews for certain services related to surgical interventions for scoliosis and spinal deformity.

✦ **What this means to you:** Effective June 1, 2016, surgical interventions for scoliosis and spinal deformity procedure requests must be reviewed by Amerigroup for prior authorization (PA). Please submit all required clinical information at least three business days before the requested procedure to allow a thorough clinical analysis.

What is the impact of this change?

You may request PA by submitting complete clinical information to Amerigroup by:

- Phone at 1-800-454-3730
- Fax at 1-800-964-3627

Requests submitted with incomplete clinical information may result in denial.

How do I find precertification and code-specific requirements?

Not all precertification requirements are listed here. For code-specific precertification requirements, use the Precertification Lookup tool under the “Quick Tools” menu on our provider website at providers.amerigroup.com.

What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call our Provider Services team at 1-800-454-3730.