

# Provider incentives and member benefits to remember

## Health is about choices. **Choose well.**

As an Amerigroup Community Care contracted provider, you have access to incentives that reward you for providing quality care and services to our members.



Postpartum incentive –

**\$50**

Postpartum or interconception care is essential to maintaining a woman's well-being post-delivery. HEDIS® compliance with prenatal care is the best predictor that a woman will keep her postpartum visit. We encourage members to return for their postpartum visit within the 21- to 56-day time frame after the delivery date.

Amerigroup provides an additional incentive payment for completion of a qualifying postpartum visit. Complete a postpartum visit between 21 and 56 days after your patient's delivery date to receive an additional \$50 incentive. HCPCS code 0503F (postpartum care visit) services are covered when rendered between 21 and 56 days of delivery. Procedure code 0503F can be billed alone or with other qualifying CPT codes and will be covered when the following criteria are met:

- Provider rendering service is participating (in-network) and includes one of the following specialty types: Certified Nurse Practitioner, Family Practice, Internal Medicine, GYN Nurse Practitioner, Gynecology – No OB, Maternal/Fetal Medicine, Midwifery, ARNP, OB/GYN Nurse Practitioner, Obstetrics – No GYN, Obstetrics/Gynecology or Physician Assistant.
- Delivery procedure codes 59400, 59409, 59410, 59510, 59514, 59515, 59610, 59612, 59614, 59618, 59620 or 59622 must be found in claim history for that member.



Dental incentive –

**\$20**

PCPs are given a \$20 incentive for each child they refer for a dental visit that actually has a visit as evidenced by a claim or encounter.

Providers are given a postcard from Healthplex for each Amerigroup member – targeting members age 1 to 21 years – who has not had a dental visit.

When PCPs recommend the member go to the dentist, they submit the postcard to Healthplex for the incentive.



**Amerigroup**  
**RealSolutions**  
in healthcare

\*HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).

# When your patients have NJ FamilyCare with Amerigroup, we make sure they get all the benefits needed to help keep their families healthy. These include:

## Dental

- Oral exam and teeth cleaning every six months for members ages 6 months through 20 years with no copay
- No precertification needed for primary dental services



## Prenatal

- Moms-to-be can get up to \$30 in gift cards, free educational booklets and baby items through our Taking Care of Baby and Me® program – provided as an extra Amerigroup benefit



## Vision

- Free eye exam each year for members
- Free glasses, chosen from Medicaid-approved selection, once every year (sooner in some cases) for members age 0 to 18 years and age 60 years or older\*
- Free glasses, chosen from Medicaid-approved selection, once every two years (sooner in some cases) for members age 19 to 59 years\*
- \$100 allowance towards contacts every two years
- No referral needed for routine vision services



\*One pair of glasses and contacts per 24-month period and one routine eye exam every 12 months, unless medically necessary, for Plan D members

## Extra Amerigroup-provided over-the-counter (OTC) medicines

- Members age 21 years and over may get up to \$15 worth of certain OTC drugs every quarter with a prescription from their doctor
- Members younger than age 21 get unlimited OTC medicines with a prescription from their provider\*



\*OTC drugs are not covered for Plan D members

## Free transportation

- Members can get rides to qualifying doctor visits and participating pharmacies through Fee-for-Service (FFS) Medicaid
- Members arrange rides by calling LogistiCare at 1-866-527-9834



## Extra Amerigroup-provided minutes in the SafeLink® cellphone program

Members who qualify get a free cellphone and 350 free monthly minutes as well as free health-related text messages. As an exclusive offer, members also get a one-time bonus of 200 free minutes and unlimited text messages. Calls to Member Services do not count towards the 350 minutes.



## Extra Amerigroup-provided dedicated care manager when needed

- Members are paired with a dedicated care manager who works one-on-one to tailor medical services and individual needs
- Members can request a care manager by calling 1-800-452-7101 (TTY 711), ext. 66050



## Covered diabetic supplies

- Members have no copays for diabetic testing supplies received at a network pharmacy or through a network durable medical equipment provider\*
- Many insulin pens are covered for members and do not require prior authorization
- Members who participate in the Ticket to Health program receive a \$10 Target gift card for getting their annual dilated retinal exam



\*Copayments may apply to NJ FamilyCare Plan C and D members

## Extra Amerigroup-provided 24-hour Nurse Helpline

- Members can have their health concerns and questions answered 24 hours a day, 7 days a week



## Dedicated member outreach team

- Members can call local representatives and a dedicated call center to get benefit and recertification answers



## Easy website access

- Members can go online to change doctors and personal information

## Free flu shots and pneumonia vaccines

- All members are eligible for a free flu shot every year
- Members age 65 years or older are eligible for a free pneumonia vaccine every five years

