

Pharmacy benefit manager change

Summary of change: Effective October 1, 2019, Amerigroup Community Care will change our pharmacy benefit manager (PBM) to provide administrative services for the prescription drug portion of NJ FamilyCare member benefits. IngenioRx, an Anthem, Inc. company, will be our new PBM.

Transferring prescriptions

We will automatically transfer prescriptions to IngenioRx Home Delivery for members currently using home delivery through Express Scripts Mail-Order Pharmacy. For members receiving specialty drugs, we will automatically transfer prescriptions to IngenioRx Specialty Pharmacy. Members filling prescriptions at a retail pharmacy can continue using their same retail pharmacy in most cases.

More information coming soon

Be on the lookout for additional information from Amerigroup regarding this transition to IngenioRx. If you have questions about this change, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.