

Updates to COVID-19 policy guidance for Amerigroup Community Care: resumption of prior authorization requirements

In accordance with the Governor's *Executive Order No. 145* permitting resumption of elective and other surgical procedures, and related guidance issued by the Division of Medical Assistance and Health Services (DMAHS), Amerigroup will as follows:

- Resume prior authorization (PA) for elective inpatient admissions on May 26, 2020
- Resume PA for emergent inpatient admissions on June 1, 2020
- Resume concurrent utilization review for inpatient admissions on June 1, 2020
- Resume PA for placement in postacute care settings on June 1, 2020

Discharging patients

Hospitals should coordinate closely with Amerigroup on discharge planning to ensure coordinated care for the member, particularly for individuals who live alone in the community. Please continue to submit authorization requests for discharge planning needs and provide notification of discharge dates to ensure timely claims payment.

Providers should watch the Provider News page for any future administrative changes or policy adjustments we may make in response to the COVID-19 pandemic.