

Genetic testing initiative

Summary of change: Effective with dates of service on or after December 1, 2017, Amerigroup Community Care will transition the medical necessity review of all genetic testing services to AIM Specialty Health® (AIM). This review will now require prior authorization for all Amerigroup members enrolled in Medicaid.

What is the impact of this change?

Beginning December 1, 2017, please submit genetic testing prior authorization requests to AIM through one of the following ways:

- Access AIM **ProviderPortal**SM directly at <https://providerportal.com>. Online access is available 24 hours a day, 7 days a week to process orders in real time and is the fastest and most convenient way to request authorization.
- Access AIM via the Availity Portal at <https://www.availity.com>.
- Call the AIM Contact Center toll-free number at 1-800-714-0040, Monday-Friday, 8:30 a.m.-7 p.m. ET.

To view additional information, including medical policies and associated codes that will be reviewed by AIM for medical necessity, visit <https://providers.amerigroup.com/pages/nj-2012.aspx> > Provider Resources & Documents > Quick Tools > Medical Policies > New Jersey > Amerigroup Medical Policy and Clinical UM Guideline subsidiary website > Medical Policies > By Category > GENE (Genetics).

Please note:

- Fax requests will not be accepted.
- Providers should verify that the necessary prior authorization was obtained in advance of rendering the above-noted services. Failure to do so may result in nonpayment of your claim.
- Procedures performed as part of urgent/emergent care do not require prior authorization.
- Adherence to these new policies and procedures is required to ensure appropriate payment of claims.

What if you need assistance?

For further questions regarding prior authorization requirements, please contact the Provider Services number on the back of your patient's ID card.

We appreciate your support and look forward to your assistance in assuring that our Amerigroup members receive clinically appropriate care. Should you have questions, please contact Provider Services at 1-800-454-3730.