

Provider Update

Upcoming prior authorization changes

Custom molded orthotics require prior authorization

Summary: Effective March 1, 2016, custom molded orthotics will require prior authorization (PA).

✦ **What this means to you:** Custom molded orthotic requests must be reviewed by Amerigroup Community Care for PA for dates of service on or after March 1, 2016.

What is the impact of this change?

Amerigroup will require PA for custom molded orthotics beginning March 1, 2016. Please refer to the Provider Self-Service tool for detailed authorization requirements. Go to providers.amerigroup.com, select your state, then under Provider Resources & Documents, select Quick Tools/Precertification Lookup Tool.

Effective April 1, 2016: knee arthroscopy to require precertification for Medicaid

Summary: Effective April 1, 2016, knee arthroscopy will require prior authorization (PA).

✦ **What this means to you:** For knee arthroscopy dates of service on or after April 1, 2016, you will need to submit a PA request for review.

What is the impact of this change?

We will require PA for knee arthroscopy beginning April 1, 2016. For specific procedure codes and detailed authorization requirements, please refer to the provider self-service tool at providers.amerigroup.com/MD.



Effective May 1, 2016: knee and hip arthroplasty to require prior authorization for Medicaid

Summary: Effective May 1, 2016, knee and hip arthroplasty will require prior authorization (PA).

✦ **What this means to you:** For dates of service on or after May 1, 2016, you will need to submit a knee and hip arthroplasty PA request for review.

What is the impact of this change?

We will require PA for knee and hip arthroplasty beginning May 1, 2016. For specific procedure codes and detailed authorization requirements, please refer to the provider self-service tool at providers.amerigroup.com/MD.

What if I need assistance?

To request PA, please fax your request to 1-800-964-3627 or call us at 1-800-454-3730.

If you have questions about this communication, received it in error, or need assistance with any other item, call Provider Services at 1-800-454-3730.