

# Provider Update

## Update: Scoliosis and spinal deformity medical necessity reviews

**Background:** Amerigroup Community Care collaborates with OrthoNet to conduct medical necessity reviews for certain services related to surgical interventions for scoliosis and spine deformity.

✦ **What this means to you:** Effective January 1, 2016, surgical interventions for scoliosis and spine deformity procedure requests must be reviewed by OrthoNet for prior authorization (PA). Please submit all required clinical information at least three business days before the requested procedure to allow a thorough clinical analysis.

### **What is the impact of this change?**

You may request PA by submitting complete clinical information to OrthoNet by:

- Phone at 1-866-797-9884
- Fax at 1-800-959-1537

Requests submitted with incomplete clinical information may result in denial.

The health plan will review in the event that OrthoNet has not been engaged.

### **How do I find precertification and code-specific requirements?**

Not all precertification requirements are listed here. For code-specific precertification requirements, use the Precertification Lookup tool under the *Quick Tools* menu on our provider website at [providers.amerigroup.com](http://providers.amerigroup.com). Noncontracted providers should contact the health plan.

### **What if I need assistance?**

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.

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