

Remind your patients about renewal dates

Your patients are at risk of becoming disenrolled from their Medicaid health plan and may lose you as their provider. We want to ensure our members continue to receive the care they need. Be sure to remind your patients to contact Maryland Health Connection to check their renewal date. There are several easy ways to help your patients get in touch with Maryland Health Connection:

1. Online — Your patients can log in to their account on the Maryland Health Connection website at www.marylandhealthconnection.gov and renew online.
2. By phone — Call 1-855-642-8572 (TTY 1-855-642-8573) to renew by phone.
3. Use the mobile app — Download Enroll MHC, the Maryland Health Connection free mobile app.
4. In person — Your patients can renew in person at their local health department or at the Department of Social Services (DSS). For a complete list of health departments, visit www.health.maryland.gov. For a complete list of DSS offices, visit www.dhr.maryland.gov/local-offices.

Find out how Amerigroup Community Care can provide support for your patients by contacting your local Provider Relations representative or call Provider Services at 1-800-454-3730.