

HEDIS general announcement

Background: Each year as part of the HEDIS® quality study, Amerigroup Community Care reviews a sample of your patients' medical records to measure the quality of care you provide. We are pleased to participate in this study as a means of pursuing continuous improvement in the services you provide to your patients. Your assistance is crucial to ensure that our data is statistically valid, auditable and accurately reflects quality performance.

In this upcoming HEDIS season, there will be a few changes to our medical record collection operation, which should have minimal impact to your practice. We have changed the Amerigroup contact person for your office as well as the return instructions (address and fax number). Further information will be distributed at the beginning of the project. If you have any questions or concerns regarding the changes, please reach out to your local Provider Relations representative.

What is HEDIS?

HEDIS is part of a nationally recognized quality improvement initiative. HEDIS is used by the Centers for Medicare & Medicaid Services, the National Committee for Quality Assurance, and several states to monitor the performance of managed care organizations.

We look forward to demonstrating the quality care you provide in our statistics this year. If you have any questions or concerns, please call Kimberly Ferris at 410-981-4567.

HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).