

This is an update about information in the provider manual. For access to the latest provider manual, go online to <https://providers.amerigroup.com>.

Changes to after-hours incentive rates

Summary: Effective October 1, 2016, the reimbursement rates for after-hours incentive codes 99050 and 99051 will change.

What this means to you: As of October 1, 2016, reimbursement for after-hours incentive codes will be as follows:

Code	Description	Rate
99050	For service(s) provided in the office at times other than regularly scheduled office hours or days when the office is normally closed (e.g., holidays, Saturday or Sunday) in addition to basic services	\$15
99051	For service(s) provided in the office during regularly scheduled evening (defined as after 5:30 p.m.), weekend or holiday office hours in addition to basic services	\$10

After-hours incentives codes must be billed with the appropriate evaluation and management code and with Place of Service code 11 (Office) for reimbursement.

Where can I find more information on claims submission?

You can find additional information on submitting claims on the Amerigroup Community Care provider portal. Please visit <https://providers.amerigroup.com/pages/md-2012.aspx>. Under *Provider Resources & Documents*, go to *Claims Submission* and *Reimbursement Policy* and choose **Electronic Data Interchange (EDI)**.

What if I need assistance?

If you have questions about this communication, received it in error or need assistance with any other item, call Provider Services at 1-800-454-3730.