

September 16, 2014

Subject: AIM® Specialty Health Outpatient Imaging Utilization Manager

Dear Provider:

Amerigroup Community Care is pleased to announce a new outpatient imaging utilization manager. Effective **November 1, 2014**, MedSolutions, Inc. will no longer conduct medical necessity reviews for imaging procedures. AIM Specialty Health (AIM) will provide certain outpatient imaging utilization management services for our members.

We will continue to process claims and there will be **no changes** to:

- Amerigroup's clinical and coverage guidelines
- The Amerigroup Community Care network of providers offering radiology services to our members
- Pre-authorization for outpatient diagnostic radiology services provided at a hospital

The ordering provider is responsible for obtaining prior authorization for the following services:

- Computer tomography (CT/CTA) scans
- Nuclear cardiology
- Stress Echocardiography (SE)
- Echocardiogram (Echo)
- Resting Transthoracic Echocardiography (TTE)
- Magnetic resonance (MRI/MRA)
- Positron emission tomography (PET) scans
- Transesophageal Echocardiography (TEE)

Other procedures may be added to this list at a later date, and we will notify providers accordingly. Imaging and procedures performed as part of inpatient or urgent/emergent care do not require prior authorization. Providers rendering the above services should verify that an authorization number has been obtained in advance. Failure to do so may result in nonpayment of claims.

To initiate a review request, please visit www.aimspecialtyhealth.com/goweb or call AIM at 1-800-714-0040 Monday through Friday 8:00 a.m.–5:00 p.m. Fax requests will no longer be accepted for prior authorization requests.

AIM will be offering educational opportunities for providers to learn more about AIM and their provider website portal for submitting authorization requests. To register, please go to www.aimspecialtyhealth.com/marketing/goweb/. You may also access the AIM Clinical Guidelines on their website at www.aimspecialtyhealth.com.

Please note that adherence to the procedures outlined above is required to ensure appropriate claims payments. Should you have questions, please contact your local Provider Relations representative or call our Provider Services team at 1-800-454-3730 for Medicaid providers or 1-866-805-4589 for Medicare providers.

We appreciate your support and look forward to your assistance in assuring our members receive diagnostic imaging services delivered in a clinically appropriate fashion.

Sincerely,



Dr. Andrew Bergman, Medical Director
Amerigroup Community Care