

Provider Update



Attending Provider Billing with Nursing Homes

Summary of change: Please see the below information for claims submitted after April 24, 2014, for both Kansas Medical Assistance Program (KMAP) Web Portal submissions and paper claims entered in front-end billing (FEB).

✦ **What this means to you:** Please follow the below guidelines and share this information with your billing staff.

KMAP Web Portal Claims Submissions

Claims submitted via the KMAP web port after April 24, 2014, will immediately reject up front for either of these two scenarios:

- An attending provider National Provider Identifier (NPI) is submitted with no name.
- An attending provider name is submitted with no NPI.

Paper Claims Submissions

Paper claims entered in FEB after April 24, 2014:

- If the attending provider name is missing but an NPI was submitted, populate "NAME NOT SUBMITTED" in all caps in the last name field, and the first name field will be blank.
- Reject it if the attending provider name is submitted, but the NPI is missing.

What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.

