

Provider Update



This is an update about information in the provider manual. For access to the latest provider manual, go online to <https://providers.amerigroup.com/KS>.

Personal care services and limitations — conflict of interest, legally responsible individuals and capable persons

Summary: This policy is designed to provide clarification on the regulations and limitations for the reimbursement of personal care services (PCS) for all home- and community-based services (HCBS) waiver populations. In addition, the policy defines PCS and specific limitations to PCS as related to conflicts of interest, legally responsible individuals, capable persons and health maintenance activities. The term Personal Care Services has been standardized across the HCBS waiver populations and shall replace all previous terms for these services and/or related workers. Previous terms being replaced include: Personal Services, Personal Care Attendant, Personal Assistant Services, Attendant Worker, Direct Services Worker, Supportive Home Care and Attendant Care Services.

What is the impact of this change?

CMS found a number of inconsistencies between the approved waivers and the capable person policy. By removing references to “legally responsible individual” and “capable person,” this policy is designed to provide clarification on the regulations and limitations in accordance with the approved HCBS waiver programs for the reimbursement of PCS for all HCBS waiver populations.

Amerigroup Kansas, Inc. will continue to enforce the applicable waiver requirements when determining waiver-approved supports for the member. All notice of actions created regarding the application of “capable person” are reviewed to ensure the application of the CMS waiver, which was approved March 1, 2016.

What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730. You may also contact Service Coordination at 1-877-434-7579, ext. 50103.