

Provider Update



This is an update about information in the provider manual. For access to the latest provider manual, go online to <https://providers.amerigroup.com/KS>.

Medical criteria update

Summary: Amerigroup Kansas, Inc. uses Utilization Management (UM) Guidelines and medical policies to serve as guidelines for coverage decisions. Amerigroup annually reviews all UM criteria and the procedures for applying these criteria against current clinical and medical evidence. Updates are applied to the criteria as needed.

What this means to you: For your information only; no immediate action is necessary.

What is the impact of this change?

InterQual® recently released a [applicable year] version of the criteria. InterQual criteria are used to guide decisions on inpatient (nonbehavioral health) hospitalizations, outpatient physical health rehabilitation and home health care services.

Refer to our provider website at <https://providers.amerigroup.com/KS> for additional details about the [applicable year] changes. Criteria are always available upon request. If you would like to request a hard copy of individual Clinical UM Guidelines, medical policies or InterQual guidelines, please visit our website at <https://providers.amerigroup.com/KS>. You may also call Provider Services at 1-800-454-3730 or write/fax to:

Medical Management
Amerigroup Kansas, Inc.
9225 Indian Creek Parkway
Building 32, Suite 400
Overland Park, KS 66210

Fax: 1-800-964-3627

What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.