

Provider Update



New preferred diabetic testing supplies

Summary of change: Effective June 1, 2016, our preferred diabetic testing supplies are changing. Trividia Health, the manufacturer of our current preferred diabetic test strips, has discontinued the TRUEresult blood glucose meter system and TRUEtest blood glucose test strips. Our new preferred diabetic test supplies are the TRUE METRIX blood glucose test strips and the TRUE METRIX blood glucose meter system.

✦ **What this means to you:** Patients currently utilizing the TRUEresult blood glucose meter and TRUEtest diabetic test strips will be transitioned to the TRUE METRIX blood glucose meter system and TRUE METRIX blood glucose test strips. Your patients will need new prescriptions for these diabetic testing supplies and meter.

What is the impact of this change?

Patients will need to be transitioned to the new TRUE METRIX diabetic testing system. Your patients will need a TRUE METRIX glucometer to use along with the TRUE METRIX test strips. A new glucometer will be provided to your patient at no charge. Your patients will need a new prescription for the TRUE METRIX meter and test strips. You may phone or fax a new prescription to the patient's pharmacy, or you may call Trividia Health at 1-866-788-9618 to have the meter delivered to their home at no cost.

What if I need assistance?

For clinical information, product support or downloadable patient education materials, please visit trividiahealth.com. To order professional samples of Trividia Health TRUE METRIX products, please call the TRUE METRIX fulfillment center at 1-866-788-9618.

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.