

Provider Update



This is an update about information in the provider manual. For access to the latest provider manual, go online to <https://providers.amerigroup.com/KS>.

Traumatic Brain Injury waiver

Summary: The Kansas Department for Aging and Disability Services Traumatic Brain Injury (TBI) program eligibility policy was updated effective October 1, 2016. The policy was updated to include a process that ensures that individuals requesting services through the Home- and Community-Based Services (HCBS) TBI and TBI Rehabilitation Facility (TBIRF) programs receive a determination efficiently and timely. Failure to follow the established process may negatively impact the member and hinder their opportunity to access needed services.

What this means to you:

The TBI policy includes details about the responsibilities of the agencies involved and the eligibility process for both the HCBS TBI and TBIRF programs. For more information on the TBI policy, visit [http://kdads.ks.gov/commissions/home-community-based-services-\(hcbs\)/hcbs-policies](http://kdads.ks.gov/commissions/home-community-based-services-(hcbs)/hcbs-policies).

What if I need assistance?

If you have any questions, contact Service Coordination at 1-877-434-7579, ext. 50103 or Member Services at 1-800-600-4441.