

## Services billed during the month of death

**Summary of change:** In keeping with Kansas Department of Health and Environment (KDHE) policy, effective immediately, when billing a date span during the month of a member's death, the "to" date of service, should be the actual date of death. Services that are reimbursed on a monthly basis will be reimbursed for the entire month, even if the date of death is prior to the end of the monthly service. The "to" date of service should be billed as the member's date of death, rather than the last date of the monthly statement being billed. This applies to all claim types and provider types, including but not limited to CMHC, HCBS, DME, hospitals, and nursing facilities.

✦ **What this means to you:** Claims billed with a "to" date of service that is past the member's date of death will be recouped. If a provider learns of the member's death after a claim is billed, he or she should follow the process to correct the claim, which is outlined in the Amerigroup Kansas, Inc. Provider Manual.

### **What if I need assistance?**

If you have questions, please contact your local Provider Relations representative or call our Provider Services team at 1-800-454-3730.