

Provider Update



Positive behavioral support (PBS) services

Summary: Effective April 1, 2015, Amerigroup Kansas, Inc. requires providers to seek a primary care provider referral for positive behavioral support (PBS) services.

✦ **What this means to you:** For your information only; no immediate action is necessary.

Approval of services

PBS providers are required to have a signed referral from a physician or licensed practitioner prior to submitting a plan of care for approval of services. The KDADS form should accompany any plan of care/authorization for services request to Amerigroup Community Care. Once the clinical need for services is determined, Amerigroup will work with KDADS to ensure that the provider has no more than six (6) open cases. Once confirmed, Amerigroup will provide authorization for the service. Providers must notify Amerigroup when the services have been concluded or the member's case has been transferred to another PBS provider through the use of the termination form.

Provider claim submissions

Amerigroup allows the use of diagnosis codes 780.99 (other general symptoms) and R68.89 (other general symptoms and signs) while ICD-9 is in effect. The place of service cannot be in the school setting. Providers should submit claims utilizing the following CPT and HCPCS codes:

- H2027: PBS environmental assessment
- H2027 U3: PBS treatment
- 90882 U3: PBS person-centered planning (15 minutes)

Only providers who are enrolled as mental health providers and positive behavior support providers are allowed to provide this service. To ensure you are set up to receive reimbursement of PBS services, you may contact your Provider Relations representative.

What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.