

Provider Update



Medical criteria update

Summary of change: Amerigroup Kansas, Inc. uses utilization management (UM) guidelines and medical policies to serve as guidelines for coverage decisions. Amerigroup annually reviews all UM criteria and the procedures for applying these criteria against current clinical and medical evidence. Updates are applied to the criteria as needed.

What does this mean to me?

For your information only; no immediate action is necessary.

What is the impact of this change?

InterQual® recently released a 2017 version of the criteria. InterQual criteria are used to guide decisions on inpatient (nonbehavioral health) hospitalizations, outpatient physical health rehabilitation and home health care services.

Refer to our provider website at <https://providers.amerigroup.com/KS> for additional details about the 2017 changes. Criteria are always available upon request. If you would like to request a hard copy of individual *Clinical UM Guidelines*, medical policies or InterQual guidelines, please visit our website at <https://providers.amerigroup.com/KS>. You may also call Provider Services at 1-800-454-3730 or write/fax to:

Amerigroup Kansas, Inc.
Medical Management
9225 Indian Creek Parkway
Building 32, Suite 400
Overland Park, KS 66210
Fax: 1-800-964-3627

What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.

The information in this update may be an update or change to your provider manual. Find the most current manual at:
<https://providers.amerigroup.com/KS>.